



# **INSURANCE COMPANY BENEFITS**

2021



### **Common Objective**

### Prevent Chronic Diseases through Evidence-based Programs

# Insurance Company

Client Retention Claims Reduction Client Engagement Employee Benefits

# Healthcapita



# HEALTHCAPITA'S DIGITAL HEALTH & WELLNESS

#### Co-Branded Health Card

- Co-Branded Health card with discounts & offers will be provided to members.
- Saves life in emergency
- Digital Medical Records
  - Review past medical history
  - Monitor, upload and manage medical reports at any time, anywhere
- Health Risk Assessment (HRA) & Health Screening
  - To predict & prevent chronic disease
- Customized Wellness Programs
  - Evidence-based personalized wellness programs to reduce Health Risks

Digital Data Management

- Track fraudulent cases & medico-legal cases
- Mapping digital database and analytics strategies that are guided by the priority of business domains and driven by business value at stake.
- Easy to underwrite a corporate based on evident data
- Employee Management System
  - Online Registration/Enrollment
  - Pre-Employment Screening for new joinees
  - Employee Benefits Program Permanent Employees



## About Us

- Health-Tech company based in Bahrain with presence across Malaysia, Kuwait & Saudi Arabia
- Shifting focus from 'CURE to PREVENTION' by providing 360° health & wellness solutions
- Cloud-based innovative health & wellness technology platform with highest data security certifications (SSL & Green Labeling)
- Bringing healthcare providers & healthcare seekers on a single platform
- One Stop Solution for all health seekers & healthcare providers





### OUR CORE SERVICES



#### Corporate Wellness Programs

Customized wellness programs based on Health Audit Report and the overall health summary reports of the corporate.



### Health Risk Assessment (HRA)

HRA evaluates & predicts probability of health risk based on hereditary & current life style



#### Personal Health Record (PHR)

Access medical history & records on the go anywhere, anytime.

Your **medical record moves** with you rather you move with the records.



#### **Health Card**

Quick & easy access to medical vital information in case of medical emergency. Saves a Life in Emergency.

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### VALUE ADDED SERVICES

- Tele Consultation
- Medical Tourism
- Scheduler/Alerts
- Wellness Calculators

- Health Checkup & Health Audit Report
- Doctor on Demand/Home Visit
- Expert Opinion & Second Opinion
- Diet Consultation



com

## **Co-Branded Health Card**

#### "This Health card might even save a life in case of

#### medical emergency"

• Health Card is a life saver in medical emergency, by providing vital data like-Blood Group, Allergies, Family Contact and Insurance Details etc.

• It has all necessary medical information that will save the life of an individual by eliminating unnecessary delays.

• Health Card provides **discounts** from our Healthcare Providers Partners including hospitals, laboratories, pharmacies, optical centers, lifestyle & wellness centers, spas etc.





Date of Birth

Blood Group

06/06/1989

AB+ve

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#### Hameeda Hana Haq

PHR ID: LLRJ784842 Platinum [Valid upto 22/06/2018] Insurance Details Company Metlife Hetlife Hetlife Hetlife Hetlife Hetlife

TPA NonLife Policy No.

HC1335

Drug Allergies\* Multiple Chemical la

+973-9865235456 Physician Contact Mr Haidar Shaikh +973-88567452

\*Max 3 allergies can be displayed here, there can be more

#### es Poincy No. Ical HC1335



# Personal Health Record (PHR)

### "A Digital health repository that helps Doctors to diagnose the members more accurately"

- Digital Health repository of the member arranged chronologically
- Latest high-tech way of storing the medical history and reports on Cloud.
- Medical records are at your fingertips, to monitor, upload and manage medical reports at any time.
- Global access irrespective of where you go





# Health Risk Assessment (HRA)

- Health Risk Assessment(HRA) compiles member information in a systematic manner and evaluates their health risks based on hereditary & current life style
- HRA analyses the data based on family medical history, lifestyle, sleep patterns, diet habits, stress level, physical activity, etc. and then give a comprehensive report and recommendation.
- After completing HRA, the member gets a comprehensive report with personalized feedback and recommendations for controlling their health risks.





## **Disease Management Programs**

- Our Disease management programs are designed to improve the health of employees by mitigating health risks of specific chronic conditions
- These programs reduce health care service use & costs associated with avoidable complications, such as emergency room visits and hospitalizations.
- Our programs are designed based on HRA + Biometric Reports and confirmatory diagnostics post-screening.

Our Disease management programs are specially customized





# Wellness Program Details





### Corporate Health Index - Sample



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# Healthcapita Dashboard- Sample

#### HYPERTENSION(HTN) DASHBOARD

Based on this dashboard, risk of developing <u>HYPERTENSION</u> in future is calculated for an employee. This dashboard also indicates <u>TEMPERATURE</u>.



### HYPERTENSION RISK ANALYSIS





### **Insurance Company Benefits**

#### Insurance companies primarily focus on covering the healthcare costs of the beneficiary

- However, it takes no measure to ensure that the beneficiaries' health is secured so in future they don't have to overburden themselves with large medical bills.
- Therefore, insurance companies should not only provide their beneficiaries with Insurance coverage but also with supplementary solutions that will guarantee that the beneficiary has access to the right guidance and is living a disease-free life.

### Prevent Chronic Diseases through Evidence-based Programs





# **Benefits for Insurance Company**

Reduction in claim cost

Healthy members lower health risk

#### **Digital Health Analysis of members**

Minimizing risks & disease probability for a Corporate through client engagement into wellness initiatives Identification of Health Risks  $\implies$  Easy to underwrite a Corporate based on evident data

#### Insurance - Digital Data Management

Benefit insurance companies in building & mapping digital database and analytics strategies for future

#### **Client Retention**

Value added benefit of health & wellness > Extra edge over other TPAs in a competitive market scenario



# Benefits for Insurance Company

#### Return on investment (ROI)

Every dollar invested in the intervention yielded \$5 in ROI (Source: McKinsey Report 2018)

#### One stop Digital Platform

Apart from just health insurance, members have access to health talks, workshops & counselling

#### **Digital Medical Records**

Review & analyze members' history.

Track fraudulent cases & medico-legal cases.

#### Satisfied & Motivated users

Can update, share & discuss reports with patients & doctors through quick communictaion

#### **Edge over Competitors**

Value added services that are complementary to the core business of TPA Business



### **MEMBERSHIP PACKAGE -** MEMBERSHIP PLANS & BENEFITS

PACKAGES	BASIC	BRONZE	SILVER	GOLD	PLATINUM
Health Card	$\checkmark$	✓	✓	✓	✓
Discounts	$\checkmark$	✓	✓	✓	✓
Wellness Calculator	$\checkmark$	✓	✓	✓	✓
Electronic Health Record-EMR	$\checkmark$	✓	✓	✓	✓
Health Risk Assessment	$\checkmark$	✓	✓	✓	✓
Biometric Health Checkup		✓	✓	✓	✓
Online Doctor Consultation			✓	✓	✓
Online Appointment Scheduling			✓	✓	✓
Nutritional/Diet Consultation				✓	✓
Knowledge base				✓	✓
Health Record Coding					✓



## **Our Eco-Partners**















Thyrocare\*

Think Thyroid. Think Thyrocare.















# THANK YOU

Please contact us for more information

### WELLNESS ZONE WLL







Strictly Confidential

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